

The 10 Point Community Mediation Model

 mdmediation.org/about-community-mediation

[To Understand How a Community Mediation Center USES the 10 Points...](#)

[Watch the Webinar: What is the "Community" in Community Mediation?](#)

Mediation helps people reach agreements, rebuild relationships, and find permanent solutions to their disputes. Mediation is a process that lets people speak for themselves and make their own decisions. Community mediation provides a non-profit framework for assuring access to mediation services at the community level with control and responsibility for dispute resolution maintained in the community. Community mediation strives to:

- 1. Train community members who reflect the community's diversity with regard to age, race, gender, ethnicity, income and education to serve as volunteer mediators**
- 2. Provide mediation services at no cost or on a sliding scale**
- 3. Hold mediations in neighborhoods where disputes occur**
- 4. Schedule mediations at a time and place convenient to the participants**
- 5. Encourage early use of mediation to prevent violence or to reduce the need for court intervention, as well as provide mediation at any stage in a dispute**
- 6. Mediate community-based disputes that come from referral sources including self-referrals, police, courts, community organizations, civic groups, religious institutions, government agencies and others**
- 7. Educate community members about conflict resolution and mediation**
- 8. Maintain high quality mediators by providing intensive, skills-based training, apprenticeships, continuing education and ongoing evaluation of volunteer mediators**
- 9. Work with the community in governing community mediation programs in a manner that is based on collaborative problem solving among staff, volunteers and community members**
- 10. Provide mediation, education, and potentially other conflict resolution processes to community members who reflect the community's diversity with regard to age, race, gender, ethnicity, income, education, and geographic location**

[Click here to find your local Community Mediation center, in Maryland](#)

Centers |

 mdmediation.org/centers

Free mediation services are available throughout Maryland at the centers listed below.

Spanish Mediation Services: 855-826-2909

ANNE ARUNDEL COUNTY

Anne Arundel Conflict Resolution Center
2666 Riva Road, Suite 130
Annapolis, Maryland 21401
(410) 266-9033 Fax: (410) 573-5391
email: aacrcprograms@gmail.com
website: <http://www.aacrc.info>

BALTIMORE CITY

Community Mediation
3333 Greenmount Avenue
Baltimore, Maryland 21218
(410) 467-9165 Fax: (410) 467-9155
For Mediation: Alexa Del Piano
email: adelpiano@communitymediation.org
Director: director@communitymediation.org
website: www.communitymediation.org

BALTIMORE COUNTY

Conflict Resolution Center of Baltimore County
P.O. Box 34340
Essex, Maryland 21221
(410) 780-1206
email: mediation@crcbaltimorecounty.org
website: <http://crcbaltimorecounty.org>

CALVERT COUNTY

Community Mediation Center - Calvert County
P. O. Box 1842
Prince Frederick, Maryland 20678
(443) 295-7456
Cheryl Jackson, Community Relations Director
email: calvertmediation@gmail.com
website: www.calvert-mediation.org

CAROLINE, DORCHESTER & TALBOT COUNTIES

Mid Shore Community Mediation Center
300 Talbot Street
Suite 206
Easton, Maryland 21601
(410) 820-5553
Cynthia Jurrius
email: mscmc@goeaston.net
website: www.midshoremiation.org

CARROLL COUNTY

Carroll County Community Mediation
C/O Continuing Education and Training
Carroll Community College
255 Clifton Blvd., Suite 301
Westminster, MD 21157
(410) 848-1764 Fax: 410-848-5479
email: pryan@carrollcc.edu
website: www.carrollcc.edu/courses/noncredit/cccmc.asp

CECIL, KENT & QUEEN ANNE'S COUNTIES

Community Mediation Upper Shore, Inc.
Mailing Address: P.O. Box 692
Physical Address: 100 North Cross Street
Chestertown, MD 21620
(410) 810-9188 Fax: (410) 810-3105
Penni Walker Doyle
email: info@cmusmediation.org
website: www.cmusmediation.org

CHARLES COUNTY

Charles County Mediation Center at the College of Southern Maryland
8730 Mitchell Road, P.O. Box 910
La Plata, MD 20646-0910
Julie Walton 301-539-4683
email: mediation@csmd.edu
website: www.csmd.edu/community/mediation

FREDERICK COUNTY

Frederick County Mediation
Frederick Community College Administrative Services Building G
Office 222
7932 Opposumtown Pike
Frederick, Maryland 21702
(301) 631-2256 Fax: (301) 620-4224
Rosie Dunn
email: FrederickCountyMediation@gmail.com
website: www.calm-frederick.org

HARFORD COUNTY

Harford County Community Mediation Program
Dept. of Community Services
125 N. Main Street
Bel Air, Maryland 21014
(410) 638-4807 Fax: (410) 803-0433
Susan Fisher
email: sefisher@harfordcountymd.gov
website: www.harfordmediation.org

HOWARD COUNTY

Mediation & Conflict Resolution Center
at Howard Community College
10901 Little Patuxent Parkway, Clark Library 145
Columbia, Maryland 21044-3197
443-518-1888 Fax: 443-518-4660
Stephanie Klein
email: mcrc@howardcc.edu
website: www.howardcc.edu/about-us/offices-departments/mcrc/

MONTGOMERY COUNTY

Conflict Resolution Center of Montgomery County

Christopher Page
4805 Edgmoor Lane, 2nd Floor
Bethesda, Maryland 20814
(301) 652-0717 or 0718 Fax: (301) 652-0719
email: info@crcmc.org
website: www.crcmc.org

PRINCE GEORGE'S COUNTY

Key Bridge Foundation
Center for Conflict Resolution
9301 Largo Drive West
Suite 205
Largo, MD 20774
240-770-0401 Fax: 240-770-0406
email: communitymediation@keybridge.org
website: www.kbfccenter.org

ROCKVILLE

Rockville Community Mediation Program
111 Maryland Avenue
Rockville, Maryland 20850
(240) 314-8316 Fax: (240) 314-8309
Janet Kelly
email: jkelly@rockvillemd.gov

ST. MARY'S COUNTY

Community Mediation Center of St. Mary's County
P.O. Box 853
41620 Courthouse Drive [Rear Entrance]
Leonardtown, Maryland 20650
(301) 475-9118
Elaine Phillips, Executive Director
email: Mediation@CommunityMediationSMC.org
website: www.CommunityMediationSMC.org

WASHINGTON COUNTY

Washington County Community Mediation Center
5 Public Square, Suite 204
Hagerstown, Maryland 21740
(301) 665-9262 Fax: (240) 625-9220

Jack Carpenter
email: wccmced@gmail.com
website: www.wccmc.org

WICOMICO, WORCESTER, & SOMERSET COUNTIES

Tri Community Mediation
231 West Main Street
Salisbury, Maryland 21801
www.tricommunitymediation.org 443-614-7104
email: tricommunitymediation@gmail.com