The 10 Point Community Mediation Model

To Understand How a Community Mediation Center USES the 10 Points...

Watch the Webinar: What is the "Community" in Community Mediation?

Mediation helps people reach agreements, rebuild relationships, and find permanent solutions to their disputes. Mediation is a process that lets people speak for themselves and make their own decisions. Community mediation provides a non-profit framework for assuring access to mediation services at the community level with control and responsibility for dispute resolution maintained in the community. Community mediation strives to:

1. Train community members who reflect the community's diversity with regard to age, race, gender, ethnicity, income and education to serve as volunteer mediators
2. Provide mediation services at no cost or on a sliding scale
3. Hold mediations in neighborhoods where disputes occur
4. Schedule mediations at a time and place convenient to the participants
5. Encourage early use of mediation to prevent violence or to reduce the need for court intervention, as well as provide mediation at any stage in a dispute
6. Mediate community-based disputes that come from referral sources including self-referrals, police, courts, community organizations, civic groups, religious institutions, government agencies and others
7. Educate community members about conflict resolution and mediation
8. Maintain high quality mediators by providing intensive, skills-based training, apprenticeships, continuing education and ongoing evaluation of volunteer mediators
9. Work with the community in governing community mediation programs in a manner that is based on collaborative problem solving among staff, volunteers and community members
10. Provide mediation, education, and potentially other conflict resolution processes to community members who reflect the community's diversity with regard to age, race, gender, ethnicity, income, education, and geographic location
Click here to find your local Community Mediation center, in Maryland
Free mediation services are available throughout Maryland at the centers listed below.

Spanish Mediation Services: 855-826-2909

ANNE ARUNDEL COUNTY
Anne Arundel Conflict Resolution Center
2666 Riva Road, Suite 130
Annapolis, Maryland 21401
(410) 266-9033  Fax: (410) 573-5391
email: aacrcprograms@gmail.com
website: http://www.aacrc.info

BALTIMORE CITY
Community Mediation
3333 Greenmount Avenue
Baltimore, Maryland 21218
(410) 467-9165  Fax: (410) 467-9155
For Mediation: Alexa Del Piano
email: adelpiano@communitymediation.org
Director: director@communitymediation.org
website: www.communitymediation.org

BALTIMORE COUNTY
Conflict Resolution Center of Baltimore County
P.O. Box 34340
Essex, Maryland 21221
(410) 780-1206
email: mediation@crcbaltimorecounty.org
website: http://crcbaltimorecounty.org
CALVERT COUNTY

Community Mediation Center - Calvert County
P. O. Box 1842
Prince Frederick, Maryland  20678
(443) 295-7456
Cheryl Jackson, Community Relations Director
email: calvertmediation@gmail.com
website: www.calvert-mediation.org

CAROLINE, DORCHESTER & TALBOT COUNTIES

Mid Shore Community Mediation Center
300 Talbot Street
Suite 206
Easton, Maryland  21601
(410) 820-5553
Cynthia Jurrius
email: mscmc@goeaston.net
website: www.midshoremediation.org

CARROLL COUNTY

Carroll County Community Mediation
C/O Continuing Education and Training
Carrol Community College
255 Clifton Blvd., Suite 301
Westminster, MD 21157
(410) 848-1764 Fax: 410-848-5479
email: pryan@carrollcc.edu
website: www.carrollcc.edu/courses/noncredit/cccmc.asp

CECIL, KENT & QUEEN ANNE'S COUNTIES

Community Mediation Upper Shore, Inc.
Mailing Address: P.O. Box 692
Physical Address: 100 North Cross Street
Chestertown, MD 21620
(410) 810-9188  Fax: (410) 810-3105
Penni Walker Doyle
email: info@cmusmediation.org
website: www.cmusmediation.org

CHARLES COUNTY
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Charles County Mediation Center at the College of Southern Maryland
8730 Mitchell Road, P.O. Box 910
La Plata, MD 20646-0910
Julie Walton 301-539-4683
email: mediation@csmd.edu
website: www.csmd.edu/community/mediation

FREDERICK COUNTY

Frederick County Mediation
Frederick Community College Administrative Services Building G
Office 222
7932 Opposumtown Pike
Frederick, Maryland 21702
(301) 631-2256  Fax: (301) 620-4224
Rosie Dunn
email: FrederickCountyMediation@gmail.com
website: www.calm-frederick.org

HARFORD COUNTY

Harford County Community Mediation Program
Dept. of Community Services
125 N. Main Street
Bel Air, Maryland 21014
(410) 638-4807  Fax: (410) 803-0433
Susan Fisher
email: sefisher@harfordcountymd.gov
website: www.harfordmediation.org

HOWARD COUNTY

Mediation & Conflict Resolution Center
at Howard Community College
10901 Little Patuxent Parkway, Clark Library 145
Columbia, Maryland 21044-3197
443-518-1888  Fax: 443-518-4660
Stephanie Klein
email: mcrc@howardcc.edu
website: www.howardcc.edu/about-us/offices-departments/mcrc/

MONTGOMERY COUNTY

Conflict Resolution Center of Montgomery County
PRINCE GEORGE'S COUNTY

Key Bridge Foundation
Center for Conflict Resolution
9301 Largo Drive West
Suite 205
Largo, MD 20774
240-770-0401 Fax: 240-770-0406
email: communitymediation@keybridge.org
website: www.kbfcenter.org

ROCKVILLE

Rockville Community Mediation Program
111 Maryland Avenue
Rockville, Maryland 20850
(240) 314-8316 Fax: (240) 314-8309
Janet Kelly
email: jkelly@rockvillemd.gov

ST. MARY'S COUNTY

Community Mediation Center of St. Mary’s County
P.O. Box 853
41620 Courthouse Drive [Rear Entrance]
Leonardtown, Maryland 20650
(301) 475-9118
Elaine Phillips, Executive Director
email: Mediation@CommunityMediationSMC.org
website: www.CommunityMediationSMC.org

WASHINGTON COUNTY

Washington County Community Mediation Center
5 Public Square, Suite 204
Hagerstown, Maryland 21740
(301) 665-9262 Fax: (240) 625-9220
Jack Carpenter
email: wccmced@gmail.com
website: www.wccmc.org

WICOMICO, WORCESTER, & SOMERSET COUNTIES

Tri Community Mediation
231 West Main Street
Salisbury, Maryland  21801
www.tricommunitymediation.org 443-614-7104
email: tricommunitymediation@gmail.com